

CREATIVE MEDIA
CASE STUDY



A well-planned infrastructure leads to improved efficiency

THE BUSINESS ROCKBOX MEDIA

RockBox connects music lovers and students with brands that fuel creative life. Reaching students through a network of poster sites and digital screens in universities and music venues across the UK.

Client since 2017

Industry Advertising

Based in Central London

Website rockbox-media.co.uk

THE CHALLENGE

Unhappy with the number of IT issues and the slow response rate of their current IT provider, RockBox decided to try CJAZ Consulting who was recommended through their landlord, who had been a happy customer for many years.

**ROCK
BOX**

THE PROJECT

In terms of infrastructure, Radio Box's SharePoint structure was in chaos. So CJAZ's first priority was tidying up and standardising their Anti-Virus and Office 365.

Now with a well-planned infrastructure and a managed, proactive system in place, RockBox can enjoy a far more efficient, smooth-running IT service with fewer support calls.

THE RESULT

With CJAZ as their Managed Service Provider, all RockBox's IT needs are being met and they couldn't be happier.

They have seen a marked improvement in efficiency and really enjoy the personal approach that the CJAZ team delivers.

CJAZ SERVICE BENEFITS

- Super responsive service
- Improved efficiency
- Business continuity
- Stay competitive
- Business growth
- Cyber secure
- Save money
- Secure data.

"The customer service that CJAZ provides is worlds apart, they always get back to us straight away, often resolving problems there and then.

We have found that our efficiency has greatly improved, as we don't have to wait around getting IT problems sorted...

We would definitely recommend CJAZ IT services."

Emma Spur, General Manager, RockBox Advertising



Thinking of switching?

**Let's talk. Please call 020 3950 0360
or email info@cjaz.co.uk today!**